

Our Commitment to our Clients and Carers

Hospice Care is committed to providing the best quality care to our Clients living with a life-limiting illness and their Carers on the North West Coast of Tasmania by the provision of well trained, supported and empathic Volunteers.



Hospice Care Association
of North West Tasmania Inc.



OPENING HOURS: Monday to Friday, 8:30am – 4:00pm

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"Where Quality Care Matters Most"

SUPPORTED BY



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Information For
Clients, Carers And
Interested Volunteers

What is Hospice?

- Hospice is a Not-For-Profit, Non-Government organisation which has provided in-home respite and transport to treatment or appointments since 1989.
- Hospice recruits, trains and supports Volunteers to assist people in the progression of their illness, enabling them to maintain a dignified lifestyle in the environment of their choice.

Who can access Hospice?

Any person living with a life-limiting illness can access Hospice Volunteers.

How do I access Hospice?

A referral can be made by you, your family/friends or your GP by phone, email or via the website.



What can we do?

- We can provide in-home respite to ensure the Carer receives regular respite from their caring role.
- We can provide transport to treatment, medical appointments and limited social outings

Frequently Asked Questions!

How much does the service cost?

There is **NO** cost involved, however donations are accepted and welcomed.

How can I contact Hospice?

Please see the back cover for all contact information.

How many hours can I have?

This will depend on availability and resources but is generally 2-3 hours per week.

Can I still get my other in-home help?

Absolutely! Hospice sits alongside other services.

What if I don't feel well enough?

Our Volunteers understand this, they do not need to be entertained, they will just be there for you.



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What does a Hospice Volunteer look like?

Volunteers come from all walks of life! We look for people with:

- Great listening skills
- A warmth and empathy towards people
- Strong discretionary skills and a respect for confidentiality and privacy
- An acceptance of diversity
- A non-judgemental attitude
- Reliability and Flexibility
- A quiet presence
- Emotional Maturity
- A Sense of Humour

What if I am not happy with the Volunteer?

If you are in any way uncomfortable with the chosen Volunteer – please call the Hospice Manager and another Volunteer will be found. The Hospice Volunteer is coming into your home and you need to feel totally comfortable with them.

