



## Working with people to save energy *and money*

**We teach people how to reduce their energy bills with our free energy efficiency services.**

We work with vulnerable households across Victoria, NSW, Qld and Tasmania to increase the energy efficiency of their homes and save money on energy bills.

We work with people to assess and understand their energy use and identify actions they can take to reduce energy consumption. For convenience, appointments are available in their own home or over the phone.

**Services that our energy advisors may provide during an energy efficiency appointment include:**

- Assisting people to read and understand their utility bills
- Assisting people to negotiate affordable payment plans including applying for concessions and other debt-relief measures
- Providing advice on using appliances in ways that can reduce bills and increase comfort
- Referring people to other support services
- Assisting people to access their retailers hardship programs to ensure they get the extra support they need

Our Energy Efficiency Program is a free service for households who are facing challenges with their energy costs.

Over the past 20 years, thousands of households have benefited from the program. Most households save about \$350 on their electricity bills in the first year after our visit.

Uniting is a not-for-profit, community services organisation that's worked alongside local communities across Victoria and Tasmania for over 100 years. We deliver a broad range of services in the areas of disability, mental health, crisis and homelessness, financial well-being, early learning and employment.

**Get in touch**

[energy@vt.uniting.org](mailto:energy@vt.uniting.org)

1800 545 366 - ask for the energy team

# Uniting